

Your LucyRx Care Guides are here to help and may call you



They are included with your prescription benefit and can help with medication costs, coverage, refills, and next steps.

Why LucyRx may call

Care Guides may reach out when they see an opportunity to help with your medications. You do not have to wait for us to call. You can call anytime for help.

They may help:

- ✓ lower medication costs
- ✓ answer prescription questions
- ✓ help with refills or prescription changes

Your security matters



LucyRx Care Guides will **never ask for:**

- Payment or banking information
- Passwords or authentication codes
- Personal information that is not needed to help with your prescription benefit

How to recognize the call



Calls from LucyRx come from
877-791-2237

Save this number in your phone as “**LucyRx Care Guides**”



You can also add your mobile number in the LucyRx member portal to receive text notifications.